

## **Terms and Conditions**

Lycamobile Plans 'The offer' inclusive allowances are for calls and texts from Romania to standard Romanian landline and other standard Romanian mobile numbers & the calls to selected international destinations as listed. Other usage including the calls to other destinations will be charged at standard rates. Calls to short numbers and premium services are not included in the bundle. Check the rates for calls to these numbers on [www.lycamobile.ro](http://www.lycamobile.ro). Allowances are valid for 30 days from the date of purchase. Calls are rounded up to the nearest minute for calculating remaining allowances. A customer may have only one offer on their account and may not buy another during the 30-day validity period. Any remaining allowance after 30 days will not be carried over in the next 30 day period should the customer repurchase their bundle. If the customer has two bundles, each containing minutes of national and international, they will be deducted first from the bundle with the nearest expiration date.

Note that promotional credit (credit which Lycamobile has given to customers for free) cannot be used towards purchasing a bundle. The offer is for non-commercial, private, personal use only - Lycamobile reserves the right to withdraw or suspend the offer or to disconnect you if we suspect that offer is being used for commercial purposes, for conferencing, or if it is not being used in a handset (in a SIM box for example). Promotion period: this offer is valid till 21/06/2018.

- For Romania MINI, Romania SUPER, Romania Mega and Romania ULTRA bundles, Customer can use their domestic allowances in the EU & EEA countries.
- Non-EU countries calls will be charged at Standard Roaming charge. When customer is roaming in EU, he can use his bundle allowance to call EU countries, but all the calls to call non-EU destinations, even the ones included in the bundle, will be charged at a standard rate when being out of Romania.
- Our roaming services are intended for customers who visit EU countries for periodic travel, like a holiday or a short trip.
- To use our EU roaming services you must first activate your SIM at home and top up with PAYG credit before you travel.
- If, over a 4 month period, your use of EU roaming services is greater than your domestic usage we will notify you of this and then charge you at national PAYG rates.
- Customer can use Voice & SMS same as in Romania. Bonus minutes cannot be used in roaming.
- Data usages are subject to limitation.
  - 'The offer' Unlimited Minutes&SMS in Lycamobile Romania is conditioned by a reasonable use up to 5000 minutes/texts. Calls and texts that exceed 5000 minutes/texts will be charged at standard rates.
  - Customer can activate 1 bundle within the validity period.
  - International landline minutes to fixed networks in the countries of the European Union (Austria, Belgium, Bulgaria, Cyprus, Croatia, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, Malta, Netherlands, Poland, Portugal, United Kingdom, Czech Republic, Slovakia, Slovenia, Spain, Sweden and Hungary) and fixed and mobile networks in the U.S., Canada.
  - International mobile minutes to mobile networks from France, Germany, Hungary, Italy, United Kingdom and Spain.
  - National minutes/national SMS/ international minutes. Any texts sent or calls made are cumulated and taken together when calculating the inclusive minutes/texts subject to this offer

\* Bonus Data

To get the bonus 1GB/Day data, customers need to buy one of the plan from the list. Customers will get 1GB bonus Data to use daily within bundle validity period. The 1GB bonus data must be activated daily. Each 1GB bonus Data received is valid until midnight (0:00) on the day of activation and any unused bonus data will be lost end of the day. To activate the bonus 1GB/Day, send a free SMS with text GIGADAY to the number 3535. If you don't activate in any particular day, you won't get the bonus data to use on that day.

#### Standard pay as you go rates

Landlines	Mobiles (Lycamobile)	Mobiles (Other mobile)	SMS (Lycamobile)	SMS (Other mobile)	Data
3ct/min	Free Minutes*	9ct/min	Free SMS*	6ct/SMS	9ct/MB

Prices are in eurocents, VAT is not included

[\\*See details](#)

Here at Lycamobile we pride ourselves on delivering a first-rate international service and are delighted to be bringing our world famous brand to Romania for the very first time. Whilst this is happening, connectivity failures in our service may be experienced when making calls and texts to a minority of Romanian networks. This is the result of connections to these networks still being finalised and will be resolved presently.